

Our purpose is to provide a high-quality health service to the community in partnership with our consumers.

Our vision is to:

- be a leader in integrated rural health care
- be the workplace of choice for staff
- provide person centred care
- respond to current and future health needs

OUR GOALS

The goals we have set ourselves in this Strategic Plan are driven by our steadfast commitment to ensuring that we meet the needs of our community and exceed expectations of what it is possible to achieve in a rural setting. This plan sets a clear path forward to support our vision, purpose, and values.

CONSUMER

We will provide person centred care and services that reflect the needs of our consumers.

QUALITY CARE

We will place our consumers' and their carers' best interests and experience at the core of all we do to provide high quality care and ensure a safe and healthy environment.

ORGANISATIONAL PERFORMANCE

We will ensure ACH is a productive and resilient organisation with a high standard of governance and risk management.

WORKFORCE

We will invest in an outstanding workforce that will be engaged, motivated and appropriately skilled to deliver our vision efficiently and effectively.

FACILITIES

Our facilities and buildings will be well-maintained and fit-for-purpose as a modern facility that provides a welcoming environment.

FINANCIAL SUSTAINABILITY

Financial sustainability will be achieved through increased revenue streams, maintaining positive cash flow, and providing for future capital investment.

Strategic Directions 2021-2025

OUR ACTIONS

CONSUMER

- Increase the level of aged care services available onsite and to the growing number of older people wishing to be supported to remain at home
- Ensure Ardrossan has a range of visiting medical specialists for meeting the catchment needs
- Maintain and grow allied & community health services to meet the future demands of the community
- Improve access to the national disability Insurance scheme (NDIS) for clients in need
- Enhance services for patients with a mental health condition
- Provide respite opportunities for Carers
- Provide opportunities for consumers to be involved in ACH decision making, planning and improvement.

QUALITY CARE

- Build Accreditation knowledge and understanding of roles and responsibilities across Board Directors and staff
- Continue to improve policies and procedures, and internal systems and processes
- Embed risk management in all we do
- Achieve full accreditation against the National Safety and Quality Health Service Standards and Australian Aged Care Quality Standards

WORKFORCE

- Develop a recruitment and retention program promoting Ardrossan Community Hospital as an employment place of choice that gives consideration to housing support, child care, extended leave, rotating work arrangements (drive-in/drive-out, fly-in/fly-out)
- Partner with other regional health services to develop an attraction and retention strategy for general practitioners in the region
- Explore opportunities to establish MOU arrangements with other intra and inter state health services to engage staff
- Support staff to be skilled within in their scope of practice
- Review capacity within the nursing workforce to respond to increasing community needs, ensure that the workforce mix is consistent with hospital activity
- Continue to engage staff to develop a positive workplace culture with a focus on staff wellbeing.

FACILITIES

- Explore acute service improvement opportunities to current infrastructure considering the current facility and layout to meet future demands that incorporates:
- Plan for and facilitate staged redevelopment and expansion of residential aged care facilities and associated support services to meet the current and growing need for residential aged care services into the future
- Plan for and facilitate improvements to Community health facility that Purchase of suitable equipment to meet the various needs of clients
- Develop an Asset Management Plan and register to support maintenance/replacement of facilities, buildings, and equipment

ORGANISATIONAL PERFORMANCE

- Improve our organisational structures, governance and accountabilities so that there are clear roles and responsibilities to guide and support Board Directors and all staff to fulfil their roles to the best of their ability and in the best interest of our consumers
- Develop succession plan for future Board Directors and key positions
- Establish a framework for transparent, proactive and consistent performance monitoring and reporting.

FINANCIAL SUSTAINABILITY

- Maintain and enhance our financial sustainability by continuing to work towards greater funding diversity and security
- Maintain productive relationships enabling effective negotiations with all funding bodies

- Increase in consumer satisfaction rate through a Consumer Experience Satisfaction Survey
- Increased number of aged care places
- Increased level of aged care in home services provided
- Increased number and scope of specialist and allied health services offered
- Respite services available for Carers

- Build Accreditation knowledge and understanding of roles and responsibilities across Board Directors and staff
- Continue to improve policies and procedures, and internal systems and processes
- Embed risk management in all we do
- Achieve full accreditation against the National Safety and Quality Health Service Standards and Australian Aged Care Quality Standards

- Increase in staff satisfaction rate through a Staff Satisfaction Survey
- Attraction and retention strategy for general practitioners in place by 2022
- Workforce Plan established by 2023 detailing our new approach to make best use of our people, their skills and experience
- All staff have participated in relevant professional development activity as part of fostering a culture of continuous improvement and patient-centred care

- Master plan for Acute service facilities developed
- Master plan for Aged Care facility in place and funding opportunities identified
- Community Health facility spaces optimised
- Radiology and ultrasound equipment in place
- Existing maintenance & painting activities completed
- Asset Management plan developed and implementation commenced

- Governance framework developed and implemented
- Successful Board Director recruitment at AGM
- Annual reporting against Strategic Plan in place

- Increase in funding diversity
- Establishment of capital reserve fund

OUR SUCCESS



CONTACT US

Phone: (08) 88373021
Website: <http://ardrossanhospital.com.au>

Address:
37 Fifth Street Ardrossan SA 5571