

# Quality Policy

Ardrossan Community Hospital (ACH) is fully committed to providing quality health and aged care treatment through the Hospital, Aged Care Facility and Health Centre.

As part of our commitment to best practice we have adopted a management system that meets the requirements of the National Safety and Quality Health Service Standards and the Australian Aged Care Quality Agency Accreditation Standards.

## Our Mission

To provide a high-quality health service to the community in partnership with our consumers.

## Our Vision

To be a leader in integrated rural health care.

To be the work place of choice for staff.

To provide consumer centred care.

To respond to current and future health needs.

## Our Philosophy

Ardrossan Community Hospital:

- ◇ Recognises that the consumer's biophysical, psychosocial, environmental, self-care, educational and discharge needs are included in the delivery of care.
- ◇ Acknowledges our diverse consumer population and provides care respectful of ethnicity, creed, nationality, religion, economic status and sexual orientation.
- ◇ Provides and encourages education to staff which promotes professional growth and empowerment, enhances critical thinking and increases the ability to provide high quality care.
- ◇ Supports a climate that values, nurtures and recognises clinical expertise and further education with the purpose of improving consumer centred care.

*“Serving the local community since 1914”*